

CLIMB YUKON - New Gym FAQ Sheet

Fundraiser and discounted purchases

Opening hours. What will the opening hours of the facility be during the soft opening and grand opening?

Start date for the Annual and 6-month discounted passes.

If I buy my pass after the fundraiser period (Feb 27 - Soft Opening) but before the Grand Opening, will I get access to the Soft Opening at no additional charge?

General

How many routes and boulders will be in the gym?

Will there be a monthly pass option?

Are there discounts for Youth Team members?

Will I be able to put my annual pass on hold for the summer or for injury?

I am new to climbing, will there be options for me to learn to climb?

Are shoe and harness rentals included with fees?

Will there be autobelays?

Is the gymnastics and climbing gym combined? Can I use my pass for both?

Fundraiser and discounted purchases

Opening hours. What will the opening hours of the facility be during the soft opening and grand opening?

During Soft Opening: We are planning for a minimum of three days a week building toward full hours as we get closer to grand opening. Target soft opening date is early July.

After Grand Opening: We are planning 6 days a week, opening weekday afternoons and evenings and during the day on the weekend.

Note: As a new facility we cannot guarantee our hours of opening just yet! Opening dates are still very much subject to construction schedules and equipment delivery. We want to thank you for your trust and support in pre-purchasing memberships. Please rest assured that we are currently on route. Honoring our commitment to you through clear and timely communication is our highest priority.

Start date for the Annual and 6-month discounted passes.

The effective start date for the Annual and the 6-month discounted passes is September 1, 2025. The start date for passes purchased during the fundraising campaign can be delayed up to three (3) months starting at the beginning of the month (Oct 1, Nov 1, Dec 1). Passes purchased after the fundraising period start upon purchase.

If I buy my pass after the fundraiser period (Feb 27 - Soft Opening) but before the Grand Opening, will I get access to the Soft Opening at no additional charge?

No. Access to the gym during the soft opening will be available by purchasing a regular-priced day pass. Access to the soft opening at no additional charge is available to those who purchased discounted Annual and 6 month memberships between Feb 27th up to Soft Opening. In addition, 10 punch passes purchased during the fundraiser period are given 2 punch passes for use during the soft opening period.

General

How many routes and boulders will be in the gym?

We anticipate 55-65 boulders of all levels (v0 to hard!) and 15 rope lines with 2-4 routes per rope (5.0 to 5.hard!)

Will there be a monthly pass option?

Monthly passes will be available after the grand opening. They will be available as regular and EFT. What is EFT? EFT stands for electronic funds transfer. Rather than charging a credit card, EFT payments will transfer the funds necessary to pay for a gym membership directly from the member's bank. A full policy will be provided once this is implemented. EFT memberships will have startup fees. EFT memberships will be able to be put on pause and are subject to a pause fee.

Are there discounts for Youth Team members?

Climb Yukon offers a variety of programs for youth. These include weekly programs and multi-month team programs. Generally for the shorter programs prices include access to the gym only during program times. If climbers wish to use the gym outside of the program hours drop in or pass fees apply. Our Team programs include full membership during the months their program takes place. Registration fees for team programs will be adjusted for those who purchase annual or 6 month passes to account for the membership benefits included in the Youth registration fees.

Will I be able to put my annual pass on hold for the summer or for injury?

Annual passes cannot be put on hold. Our cancellation/refund policy may apply in the event of an injury and would be reviewed on a case-by-case scenario.

I am new to climbing, will there be options for me to learn to climb?

There will be many opportunities available through introductory programs and workshops. Some programming will start during the Soft Opening.

Are shoe and harness rentals included with fees?

Shoes and harnesses are not included in the fees for memberships and passes. They will be available to rent. Access to free rentals may be included for programming and workshops.

Will there be autobelays?

Yes! Many routes will be able to be climbed using Autobelays.

Is the gymnastics and climbing gym combined? Can I use my pass for both?

Currently there are no combined pass options that will provide access to both the gymnastics and climbing areas. Climb Yukon Association is a distinct not-for-profit organization from Polarett's Gymnastics. We will be working with gymnastics, our members, and both youth teams to determine if and what future offerings could be of value to the community.